



**Member Communication**  
**Roadside Recovery Guidance – Removals to place of safety**  
**Updated SURVIVE Guidance**  
**8<sup>th</sup> June 2020**

Please find attached updated guidance issued by the SURVIVE Group in relation to the safe removal of passengers, while remaining within a casualty vehicle to a place of safety.

Following our communication of 27<sup>th</sup> May 2020 on this subject, AVRO has continued to work closely with DfT, DVSA, HSE, NPCC and as a member of the SURVIVE Group in producing this updated guidance.

Throughout our dialogue with all parties, AVRO has made the point very clear that the roadside recovery industry not only needs to be able to move passengers within a casualty vehicle to a place of safety in exceptional circumstances but that the roadside recovery industry has the required skills, knowledge and experience to undertake this procedure safely and efficiently.

**We take the opportunity to remind all the position AVRO has taken throughout, and confirmed by this updated guidance, that vehicles MUST NOT be recovered further than the nearest place of safety while vehicle occupants remain within a vehicle. We are aware that several operators, including motoring organisations operating their own fleets, have been allowing passengers to remain in vehicles being recovered past a place of safety. This practice is wrong and runs a high risk of prosecution.**

It is advisable that anyone undertaking the procedure detailed within this guidance does so in consultation with their insurance to ensure that cover is valid for this practice.

We are aware that NPCC has written to all UK Chief Constables asking for a pragmatic approach to this activity and referring to SURVIVE guidance. However, it must be noted that this is best practice guidance and not legislation, therefore each individual force is responsible for policing of their respected jurisdictions.

AVRO remains of the position that as there is no legislation covering this procedure, and as such this procedure can only be adopted as a temporary measure. We will continue to lobby for a change in legislation to encompass this vital procedure into law.

We will review and update our Roadside Recovery Guidance issued on 30<sup>th</sup> March 2020 to reflect the update in SURVIVE guidance.

If you require any further information on this matter, please contact the AVRO office on 01788 572850 or e-mail [sara@avrouk.com](mailto:sara@avrouk.com)